



PLAINVIEW WATER DISTRICT

10 Manetto Hill Road • PO Box 9113 • Plainview, New York 11803

Telephone: (516) 931-6469 • Fax: (516) 931-8683

Website: plainviewwater.org

The Plainview Water District is committed to keeping residents updated and informed regarding the state of water in the community. Providing an uninterrupted supply of healthy and safe drinking water is our top priority. Each of the operating wells in the district is continuously sampled to ensure constant water safety and quality. The conditions of the water in our district currently meet all standards set by the New York and Nassau County Departments of Health and the Environmental Protection Agency.

Is the water delivered to my home safe to drink?

Yes, the water delivered to the tap is safe to drink. Before water is delivered it is treated to comply with regulations set forth by the Nassau County Department of Health, the New York State Department of Health and the Environmental Protection Agency.

Why did the district receive a violation?

The district received a violation due to an exceedance of MCL (Maximum Contaminant Levels) in well 1-1, one of the 12 operating wells that service the community.

Where is Well 1-1 Located?

Well 1-1 is located adjacent to our main office at 10 Manetto Hill Road, near the intersection of Old Country Road and Manetto Hill Road.

Why did I receive a letter about contaminants in the water?

Recently, the Plainview Water District was notified that well 1-1, one of the 12 wells servicing the district, exceeded the MCL. Well 1-1 was immediately removed from service and the distribution system was subsequently flushed. The overall water supply in the distribution system was sampled, tested and retested to non-detect levels. We were in communication with the Health Department and there was no emergency health concern in this instance. However, it is standard required procedure in Nassau County that the public is notified with all potentially relevant information; therefore a letter was sent to notify all residents.

How did the district manage the exceedance to ensure quality of the water supply?

Upon learning of the MCL exceedance at well 1-1, the well was immediately shut down and removed from service to the distribution system. The well will remain out of service until treatment is fully implemented at the site for the removal of the emerged contaminants. We will continue to keep the community updated.

Did well 1-1 contaminate the entire water supply or affect the quality of our drinking water?

The Plainview Water District (PWD) obtains its source water from 12 separate wells. All wells are monitored for the presence of any contaminants. Upon notification well 1-1 was immediately shut down, and did not in such a limited time have any impact on the overall water system.

What specifically was in exceedance? Is this still an issue?



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This is no longer an issue. Well 1-1 is out of service and will remain so until fully treated and tested. Well 1-1 showed an exceedance for tetrachloroethylene and cis-1,2-dichloroethylene, yet prior to this period water sampling indicated compliance with all standards.

The letter mentioned associated health issues, why are you saying there are no immediate health concerns?

If ingested in very large quantities over a long period of time, such as 60 or 70 years, these chemicals have been shown to cause health issues. While it is still necessary and important to keep the community informed of this violation, there was no immediate health concern. The remaining 11 wells and treatment facilities are operational and can provide water that meets all drinking water standards and demands.

Did this contribute in any way to pinhole leak problem?

No. There is no correlation between slight elevations of tetrachloroethylene and cis-1,2-dichloroethylene and pinhole leaks in copper piping. However, the District has made great strides in the past year in an effort to address the pinhole leaks in our community, and are working to mitigate issue as quickly as possible.

I have heard about contaminants in the water in the past, is this related to the MCL violation?

The MCL violation was an isolated incident. However, even the highest quality drinking water can be expected to contain small amounts of some contaminants, yet, as long as levels remain at State and EPA standards the water is safe to drink.

How is the water treated to ensure the ongoing quality?

Treatment and testing is continuously performed to ensure regulatory compliance. The treatment facilities are designed by professional engineers and approved by the health department. Additionally, New York State Health Department Certified Water Plant Operators are employed by the district to operate and maintain the water treatment systems.

Is this related to any other issues in surrounding areas?

No. This is an isolated incident in one well and is completely unrelated to any other situation.

Should I install a home filtration system?

This is a personal choice, however as a matter of public health protection there is no need for a home filtration system. The Plainview water is safe and is in strict compliance with all state and federal mandated water quality standards.