



To our residents,

By now you have received your 3rd quarter water bill, which includes charges for the months of July, August and September. While 3rd quarter bills are often higher than other quarters due to increased reliance on irrigation systems, your bills should be within range of previous years' 3rd quarter bills unless you have made changes to your home which would require more water usage. Please also note that we do not have balanced billing similar to other utilities.

If there is a significant change from last year at this time with no known explanation, it is possible that you may have a leak and you will need to contact a licensed plumber. And as always, should you have any questions about your bill, please contact us at the District.

Additionally, if you are concerned about increased water usage during the summer months, please also consider installing a smart irrigation controller on your irrigation system to save water while still keeping a green lawn.

In regard to rates: In 2017, PWD did not have a rate increase. In 2018 the rates on our tiers did not increase, with the exception of a \$2.00 increase on minimum users—from \$14 to \$16 per quarter, or \$0.66 per month. The rates on the other tiers did not increase. A 5th conservation tier was added for extreme high users, those over 150,000 gallons. **If you are not an extremely high user, then your bill would not have increased by a total of more than \$2.00 unless you increased your water usage.** You can see all current water rates by visiting plainviewwater.org/billing/rates-billing-schedule

Should you have more questions about your bill, please call 516-931-6469. Our staff is here to help.

Thank you.

The Board of Commissioners and Superintendent