

## AROUND TOWN

# Water District Launches New Online Payment Portal

BY HERALD STAFF

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The Plainview Water District (PWD) recently announced the launch of its new billing software and secure online payment portal. This advanced software will provide new and improved payment features, offering more convenience and added services to the district's customers. In addition, Plainview Old-Bethpage residents served by the Plainview Water District will have the ability to enroll in automatic bill payment at no cost.

"We are proud to announce major improvements in our online payment system that will provide our customers with many added benefits and conveniences," said Marc Laykind, chairman of the Plainview Water District. "Similar to what we do each and every day at the district, the implementation of this new system is all about efficiency and an improved customer experience. We are confident that Plainview

Old-Bethpage residents will find these upgrades are a welcome addition."

The marque system upgrade is the addition of automatic bill payment.

Residents can take advantage

of this no-cost or fee service by enrolling in automatic bill pay on the district's website.

In addition, customers will be happy to hear that a username and password is no longer required to access customer accounts.

Instead, customers may simply enter the secure four-digit pin present on each quarterly bill. Lastly, all major credit cards are accepted both online and in-office.

"Our residents will be able to enjoy

a more user-friendly platform, a host of diverse payment options, and valuable and easy-to-read information about their water usage," said PWD commissioner Andrew Bader.

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"Because everyone has so many different bills and account credentials to keep track of, we are confident our residents will thoroughly enjoy the ease of automatic bill payment and username/password-free account access."

Aside from all of the online and processing changes, customers will

also enjoy an updated bill layout that is intended to make information easier to locate and understand. The district also added two new informative sections, including a

breakdown of the district's tiered rate structure and a historical usage chart.

The historical usage chart will show your currently quarterly usage as well as quarterly usage for the previous year so customers can better understand how current water usage compares to the same period of time the previous year.

"The newly added features are designed to make billing and usage not only easier, but also more informative," said PWD commissioner Amanda Field. "Given that water is a finite resource that we must protect and conserve, having historical usage data at your fingertips is extremely valuable. If your trends start going up, you may have a leak or want to take steps to use water more efficiently. Either way, reducing consumption is the best way to lower your quarterly bill."

For further information, or if you have any questions, call the district at 516-931-6469, email [info@plainviewwater.org](mailto:info@plainviewwater.org) or visit [www.plainviewwater.org](http://www.plainviewwater.org).

