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WATER DISTRICT

Easy Way To Pay

Water district launches new billing software and online payment portal

BY HERALD STAFF

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The Plainview Water District (PWD) invites residents to take advantage of its new billing software and secure online payment portal. This advanced software provides new and improved payment features, offering more convenience and added services to the district's valued customers. In addition, Plainview Water District customers have ability to enroll in and utilize automatic bill pay at no cost.

"This service truly provides our residents with many added benefits and conveniences," said Marc Laykind, Chairman of the Plainview Water District. "The implementation of this system is all about efficiency and an improved customer experience. There are many already taking advantage of

this service, but we're hoping others will make the switch to this payment method so they can quickly see the benefits it brings."

"Residents can take advantage of these online methods of payment under the billing section of our website," stated Commissioner Andrew Bader. "Automatic bill pay is particularly attractive to customers because you never have to worry about missing a due date and there is no service charge."

All major credit cards are accepted both online and in-office.

Aside from all of the online and processing changes, customers will also enjoy an updated bill layout that is intended to make information easier to locate and understand. The district also added two new informative sections, including a breakdown of the

(Photo source: www.plainviewwater.org)

district's tiered rate structure and a historical usage chart. The historical usage chart shows your currently quarterly usage as well as quarterly usage for the previous year so customers can better understand how current water usage compares to the same period of time the previous year.

"These features were

designed to make billing and usage not only easier, but also more informative," added Commissioner Amanda Field. "Given that water is a finite resource that we must protect and conserve, having historical usage data at your fingertips is extremely valuable. For example, if your trends start going up, you may have a leak

or want to take steps to use water more efficiently. Either way, reducing consumption is the best way to lower your quarterly bill."

For further information or if you have any questions, call the district at 516-931-6469, email info@plainviewwater.org or visit www.plainviewwater.org.