



PLAINVIEW WATER DISTRICT

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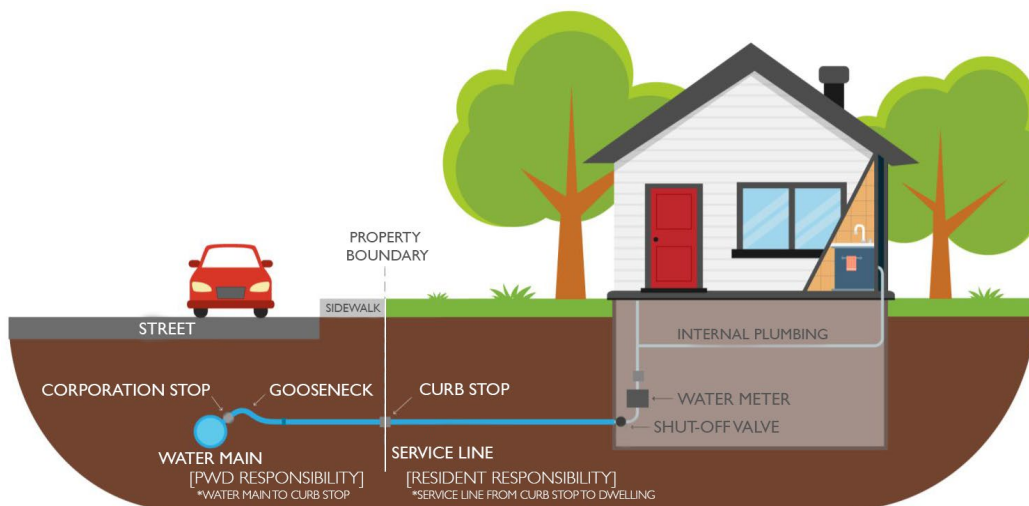
Dina M. Scott, CPA

Water Service Line Fact Sheet

The Plainview Water District is responsible for the vast majority of the community's water supply and distribution system's infrastructure. However, there is a small, important piece of residential water service lines that are not the District's responsibility, please see the illustration below.

A service line is the piece of underground pipe that connects your home to the public water distribution system. The water district is responsible for all underground piping that runs underneath our roadways, but everything between the curb stop and the residents' home is their responsibility. Therefore, any water service line maintenance and/or replacement is the responsibility of the homeowner. (*See ordinance*)

Please note that commercial water service consumers are responsible for the repair of their water service and fire service lines in their entirety from the District's water main to the consumer's building or structure.



Residential Water Service Line Ownership Illustration

Service Line Insurance Information

**The location of the curb stop and water meter may vary according to how and when your home was constructed.*

Having to replace a service line can be a costly endeavor, but there is some good news. Most insurance companies are offering new insurance coverage designed to assist a homeowner in the repair and/or replacement of their water and sewer house connections. Numerous insurance carriers licensed to do business in New York are known to have this coverage, so homeowners are advised to contact their broker or insurance company directly to see if they offer this level of insurance. Any repairs must be completed by a licensed plumber.

There are many instances in which homeowners are unknowingly responsible for repairs to underground pipes which bring vital services into and out of their homes. We want to provide this potential valuable information to our customers in the event of costly repairs that may occur.

Our Ordinances State:

Section 5.13 Leakage

All leaks in any service line or appurtenance through which District water is supplied shall be repaired immediately at the expense of the consumer inclusive of the curb stop and/or curb side meter pit valve. A service line leak that occurs between the water main and the curb stop or the meter pit, not including the curb stop valve or meter pit valves, shall be repaired by the Plainview Water District at no charge to the consumer unless said leak is the direct result of an action by the consumer (i.e. fence installation, paving, etc.).

All leaks in any commercial service line and/or fire line or appurtenance through which District water is supplied shall be repaired immediately at the expense of the consumer. Commercial consumers are responsible for the repair of their water service and fire service lines in their entirety from the District's water main to the consumer's building or structure.

In the interest of conservation, the District may discontinue service if service line leaks on the consumer/owners' property are not promptly repaired within seven calendar days of written notification. Any expense incurred by the District in discontinuing service shall be borne by the owner/consumer.