

# WATER RESOURCE

A Publication of the Plainview Water District

SPRING 2025



## Infrastructure that Delivers for POB Residents

At the Plainview Water District, delivering high-quality drinking water is a responsibility that begins long before it reaches the tap. Since launching a major infrastructure initiative in 2017, the District has continued to lead the charge in treating emerging contaminants through numerous industry-leading technologies.

With long-term investments and a forward-thinking approach, the District has constructed treatment systems that meet or exceed all current water quality regulations. This includes compliance with strict New York State limits on 1,4-dioxane, perfluorooctanoic acid (PFOA) and perfluorooctanesulfonic acid (PFOS)—long before the state's new regulations for these contaminants went into effect in August of 2020.

To remove 1,4-dioxane, the District utilizes Advanced Oxidation Process (AOP) systems that use ultraviolet light and a small amount of oxidant (hydrogen peroxide) to break down this synthetic compound. In combination, Granular Activated Carbon (GAC) filters are used to remove the broken-down particles as well as capture perfluorinated compounds and other volatile organic compounds that may be present in groundwater to ensure all water meets or exceeds established water quality standards.

The District's commitment to high quality, reliable water has earned recognition throughout the state, with numerous state-of-the-art treatment systems brought online in record time. Ongoing upgrades to infrastructure will ensure the continued delivery of high-quality water for the Plainview-Old Bethpage community—now and well into the future.



*(L-R) PWD Commissioner Marc Laykind, Commissioner Andrew Bader, and Commissioner Michael Chad at Plant 4.*

## Understanding Water Quality

The Plainview Water District is dedicated to supplying the Plainview-Old Bethpage community with the highest quality drinking water. In addition to continuous investments in infrastructure, the District adheres to stringent sampling and testing protocols. Following New York State regulations, the PWD regularly tests its drinking water for more than 135 distinct parameters at each well. Throughout the year, nearly 2,000 water quality samples are collected, tested by a third-party, New York State-certified laboratory, and reviewed by the Nassau County Health Department to ensure that water quality standards are consistently met. Furthermore, water system operations are monitored around the clock to ensure continuous high-quality performance.

## 2024 Annual Water Quality Statement Is Available



In compliance with federal and state regulations, the Plainview Water District publishes an Annual Drinking Water Quality Report. This comprehensive document contains vital information about water quality, costs, sources, treatment systems, and more. The most recent report can be found online at <https://plainviewwater.org/news/water-quality-reports/>



Additionally, printed copies are available at the Plainview Water District's Business Office, located at 10 Manetto Hill Road, Plainview, or at the Plainview-Old Bethpage Public Library, 999 Old Country Road, Plainview. If you would like a copy mailed to your home or business, please reach out to the District at (516) 931-6469.



## A Message from the Chairman of the Board **Marc B. Laykind**

Dear Neighbors,

As we welcome the arrival of the spring and summer months, I'd like to take this opportunity to thank you for your continued trust in the Plainview Water District. Warmer weather brings renewed energy to our community, and with it, increased demand for one of our most essential resources—our drinking water.

We remain steadfast in our mission of delivering high-quality drinking water that meets or exceeds all local, state, and federal standards to every resident of our community. Our team continues to make meaningful infrastructure upgrades throughout the District to ensure our systems remain strong, resilient, and capable of supporting the needs of our residents for decades to come. These ongoing investments not only improve the overall quality and reliability of your water service today, but puts us in a position to deliver high-quality water to future POB generations.

With all of this time, expertise and investment into our water system, we need to be more mindful about how much of that high-quality drinking water we use on our lawn. As outdoor water use increases during the warmer months, water usage skyrockets due to automatic lawn sprinkler systems. These systems are a major source of water use as well as water waste if not used properly or efficiently. With that said, we are not saying that you should stop watering your lawn—we want you to enjoy your yard and maintain it with pride. There is enormous potential to have a lush landscape while also reducing how much water you use to do so.

Small adjustments—like installing rain sensors, using smart irrigation controllers, and regularly checking for broken or misaligned sprinkler heads—can significantly reduce water waste while keeping your lawn healthy. By making minor changes to daily habits and practices, you are helping to protect our most precious natural resource and ensuring that our water supply remains plentiful for generations to come.

Thank you for being a thoughtful and proactive partner in our conservation efforts. We're proud to serve such a dedicated community.

For more tips and updates, please visit [www.plainviewwater.org](http://www.plainviewwater.org).

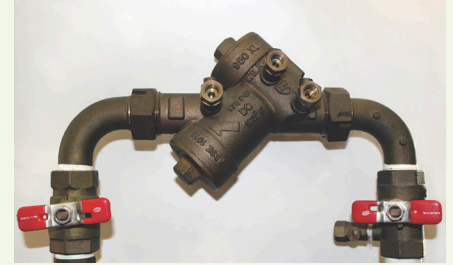
Sincerely,

**Marc B. Laykind**  
Chairman, Plainview Water District

## Backflow Compliance Testing Reminder

This is the one of many reminders the District sends regarding backflow device testing and adhering to the New York State Sanitary Code. This annual testing, required to be conducted by the New York State Department of Health, is crucial for ensuring the ongoing health and safety of the community's water supply and distribution system. Compliance testing is due by December 31, 2025, along with a copy of the completed test to the District each year.

Backflow prevention devices are essential for keeping potentially contaminated water out of the public water supply, especially during pressure drops caused by fire emergencies, water main breaks, or other unexpected pressure fluctuations. Testing is particularly critical before activating irrigation systems, making it a convenient time to conduct the test since many irrigation contractors are also certified backflow testers.



*A double check valve typically installed at residential properties.*

To avoid potential fines and maintain compliance, the District encourages residents to schedule a test with a New York State certified backflow tester to ensure their prevention devices are operating correctly. The Plainview Water District provides a list of certified testers on its website for residents who may need assistance. Homeowners with questions about the testing process are welcome to reach out to the District for more information.



## Plainview Water District Swiftly Responds to Main Breaks

Navigating main breaks during the chilly winter months is a familiar challenge for all water providers in the North East. This past winter, the dedicated District staff efficiently addressed 24 main breaks that occurred over several months. Trained for quick and effective responses, our dedicated team promptly conducted repairs for each incident, aiming to minimize disruptions to residents' water service. District staff are available 24/7 to handle these urgent calls.

These breaks typically happen during freeze-thaw cycles or when soil around the pipes shifts, exerting pressure on the infrastructure causing it to crack. Although water mains are installed below the frost line, ground movement can still result in cracks or breaks. The time required for repairs varies based on the location and severity of the break. Fortunately, the District staff consists of experienced crews capable of managing all types of repairs swiftly and safely.

Our systems are very good at alerting us to potential breaks, but they can never be perfect. If you ever witness water bubbling from the street, please call the District's office (516) 931-6469 to report it.



*Plainview Water District crews responding to local main break.*





Plainview Water District Board of Commissioners present Blue Business Program participant, Family Bagels with a certificate of recognition and window decal.

## Plainview Water District Launches Blue Business Partner Program

The Plainview Water District recently launched its innovative Blue Business Partner Program, an initiative aimed at recognizing and supporting local businesses that support water conservation and environmental sustainability. This no-cost program provides businesses with resources, recognition, and incentives to implement water-saving measures and demonstrate leadership in environmental stewardship.

The Blue Business Partner Program encourages businesses to adopt best practices and technologies to reduce water consumption. Since its launch, the program has generated interest among local Plainview-Old Bethpage businesses eager to join. The program not only supports the shared environment but also benefits participants directly by helping them reduce operating costs through smarter water management.

The District is proud to highlight local businesses who are pioneers in sustainable practices and hope this can help strengthen the community's collective efforts to conserve water. Businesses that participate in the program will serve as leaders in sustainability, setting a new standard for responsible water usage.

To learn more about the program or to see a list of participating businesses, visit: <https://plainviewwater.org/blue-business-partner-program/>



A special thanks to our current participating Plainview-Old Bethpage businesses:

- |                                  |                             |
|----------------------------------|-----------------------------|
| • 303 Winding Road Owner LLC     | • Plainview Animal Hospital |
| • Baron Realty                   | • Plainview Family Pharmacy |
| • Family Bagels of Plainview     | • POB Public Library        |
| • Louis C Ciliberti & Associates | • Triangle Properties       |
| • Mary Corsetieres LTD           | • Tristol Group LLC         |

## Say Goodbye to Missed or Late Payments on Your Water Bill



Take the stress out of remembering due dates by enrolling in direct debit. It's a simple, secure, and a free way to ensure your bill is always paid on time. All you need is your account number and PIN (located on your bill) to get started.

Learn more and sign up here: <https://plainviewwater.org/billing/pay-your-bill/>

## Commit to Conservation This Summer

With rising temperatures on the way, outdoor water use is about to reach its peak. Whether you're tending to your garden or maintaining a lush lawn, now is the right time to start thinking about ways to be more water-efficient. Not only does smart watering help protect our local water supply, it can also lead to noticeable savings on your second and third quarter bills while improving the overall health of your yard.

We encourage all residents to take these simple steps to reduce water waste this summer. Even small changes can have a big impact on your water bill and help protect our precious water supply.

### Smart Watering Tips for the Season

- **Replace your standard irrigation timer with a smart controller that adjusts watering schedules based on weather and soil conditions.**
- **Follow Nassau County's Lawn Watering Ordinance**
  - No watering between 10 a.m. and 4 p.m. (peak hours of evaporation)
  - Homes with odd-numbered addresses may water on odd-numbered days.
  - Homes with even or no address numbers may water on even-numbered days.
  - All systems must include a functioning rain sensor or automatic shutoff feature.
- **Check your rain sensor. Make sure it's installed correctly and working as intended.**
- **Mulch around flower beds. Mulch helps retain moisture, reducing the need for frequent watering.**
- **Switch to drip irrigation. Drip systems deliver water directly to plant roots and minimize evaporation.**
- **Adjust your irrigation schedule regularly. Update your irrigation clock based on weather, season, and rainfall to avoid overwatering.**
- **Avoid watering on windy days. Wind can blow water away from your lawn and garden, wasting resources.**

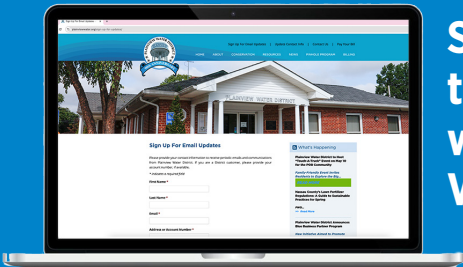
# Plainview Water District Continues Year-Round Hydrant Maintenance



service territory. By conducting these tests, the District ensures that each hydrant meets performance standards and is prepared to assist our first responders.

With nearly 1,500 fire hydrants across the District, every hydrant is tested as part of our standard maintenance program to ensure they are fully operational and prepared for use during emergencies.

These routine inspections are an important measure to uphold reliability of PWD's water infrastructure. Pressure tests at each hydrant are performed by briefly opening up the hydrants to check that adequate flow and pressure is available throughout Plainview Water District's



Stay in-the-Know with Your Water!

Stay informed about all the latest updates for the Plainview Water District!

Sign up for our email updates today. Simply visit our website to receive regular emails from PWD. Don't miss out on important news and updates—join our PWD community now!



## Connect with Us!

Follow the Plainview Water District on Facebook and Instagram to get important updates and information about your water.



**Website**  
www.plainviewwater.org

**Emergency Phone Number**  
If you are calling after normal business hours and this is a true water related emergency, please call our emergency response number at (516) 640-2185. If you have a billing or administrative related question, please call our main phone number (516) 931-6469 during normal business hours.

**Phone**  
(516) 931-6469  
**Hours**  
Monday through Friday (8:00 a.m. - 4:30 p.m.)

**Superintendent**  
Stephen M. Moriarty, P.E.  
**Board of Commissioners**  
Marc B. Laykind, Chairman  
Andrew N. Bader, Treasurer  
Michael A. Chad, Secretary



Plainview Water District  
10 Manetto Hill Road  
Plainview, NY 11803

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