

WATER RESOURCE

A Publication of the Plainview Water District

SPRING 2026



Plant 5 Construction Progresses on Advanced Water Treatment Upgrade

The Plainview Water District (PWD) broke ground in November 2025 at its Plant 5 facility on Haypath Road, marking a major step forward in the District's most significant infrastructure project to date. As the largest and most productive water supply site in the PWD system, Plant 5 plays a critical role in meeting the daily needs of the Plainview-Old Bethpage community. With four wells capable of producing up to eight million gallons of water per day, the facility will serve as a cornerstone of the District's operations once upgrades are complete. This \$29 million project is supported in part by grant funding, with \$13.8 million specifically awarded toward the Plant 5 upgrades. Furthermore, PWD has secured more than \$34 million in grant funding throughout the District for emerging contaminant treatment to date.

Work at the site is actively advancing, with several key construction milestones already achieved. Crews have completed substantial site work, including drainage installation, pouring and placement of the concrete foundations, installation of electrical conduit and steel reinforcement, all of which are essential components in preparing the facility for the next phases of construction. In the coming weeks, the project will advance with the building construction, treatment system installation and continued site work.



Construction at PWD's Plant 5 in May 2026.

Upon completion, Plant 5 will be transformed into a fully operational, year-round treatment facility equipped with multiple layers of advanced technology. The upgraded site will include Advanced Oxidation Process (AOP), Granular Activated Carbon (GAC), and packed tower aeration systems across all four wells. Together, these systems will work in concert to effectively treat emerging contaminants such as 1,4-dioxane and perfluorinated compounds, ensuring the highest standards of water quality.

"This project represents the most significant single infrastructure investment in the District's history," said PWD Commissioner Marc Laykind. "Plant 5 is a cornerstone of our system, and these upgrades will ensure we continue to meet the needs of our community with reliable, high-quality water for years to come."

The continued progress at Plant 5 reflects the District's proactive approach to infrastructure planning and regulatory compliance. As New York State maintains some of the strictest standards in the nation for emerging contaminants, PWD remains committed to staying ahead through strategic investment and innovation. Once complete, the upgraded Plant 5 facility will play a vital role in meeting customer demand, providing high-quality water and supporting the long-term sustainability of the District's water supply.

A Closer Look at Your Water Quality

Delivering high-quality drinking water to the Plainview-Old Bethpage community remains a top priority for the Plainview Water District. Alongside ongoing investments in infrastructure, the District maintains a rigorous water quality monitoring program designed to meet and exceed New York State requirements.

Each of the District's wells are routinely tested for more than 200 parameters, ensuring that water quality is consistently evaluated at every stage of delivery. Over the course of the year, nearly 14,000 samples are collected and analyzed by an independent, New York State-certified laboratory, with results reviewed by the Nassau County Health Department to confirm compliance with all applicable standards.

In addition to regular sampling, the District continuously monitors system operations to maintain reliable performance and promptly address any variations. This combination of testing, oversight, and real-time monitoring supports the consistent delivery of high-quality water throughout the community.

2025 Annual Water Quality Report Is Available



In compliance with federal and state regulations, the Plainview Water District publishes an Annual Drinking Water Quality Report. This comprehensive document contains vital information about water quality, costs, sources, treatment systems, and more. The most recent report can be found online at <https://plainviewwater.org/news/water-quality-reports/>. Additionally, printed copies are available at the Plainview Water District's Business Office, located at 10 Manetto Hill Road, Plainview, or at the Plainview-Old Bethpage Public Library, 999 Old Country Road, Plainview. If you would like a copy mailed to your home or business, please reach out to the District at (516) 931-6469.





A Message from the Chairman of the Board **Marc B. Laykind**

My Fellow POB Neighbors,

As we approach the start of summer and enjoy the longer, warmer days, all of us at the Plainview Water District hope you and your families are looking forward to a safe and enjoyable season ahead. Our annual Spring newsletter provides an opportunity to reflect on the challenges we've faced, highlight new opportunities for continued progress, and share important information that impacts you, your family, and our community.

This past winter was one of the harshest in recent memory. Extended periods of freezing temperatures placed significant strain on our infrastructure, resulting in nearly 60 water main breaks across the District. Each break required rapid response to protect the integrity of our system and maintain reliable service for our residents.

We want to extend our gratitude to our crew, who worked around the clock, often overnight and in extremely difficult conditions, to repair these breaks and restore service as quickly as possible. Their dedication and resilience ensured that, despite the severity of this winter, water service remained consistent and dependable for our community. We are incredibly proud of their efforts and thankful for their commitment to Plainview-Old Bethpage.

Now, as we head into the high-pumpage summer months, we encourage all residents to be mindful of their water use. Using water efficiently can help reduce household water bills, lower the operational costs required to treat and deliver water throughout the District, and ease the strain on our infrastructure during peak usage periods. During the summer, when demand is at its highest, these collective efforts can make a meaningful difference in maintaining system reliability.

Simple steps, such as watering lawns during recommended hours, fixing leaks promptly, and avoiding unnecessary water use, can go a long way in supporting both your household and the broader community.

By working together, we can ensure that our water system continues to operate efficiently and reliably throughout the summer and beyond.

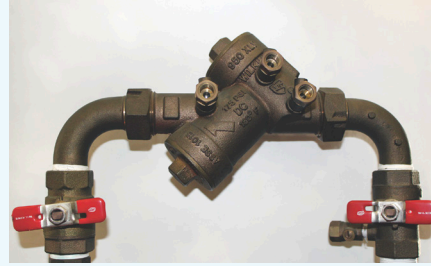
As always, we remain committed to providing the highest quality drinking water and maintaining the infrastructure that serves our community today and into the future.

Wishing you and your families a safe, healthy, and enjoyable summer season.

Marc B. Laykind
Chairman, Plainview Water District

Stay on Track with Annual Backflow Testing Requirements

As part of ongoing requirements under the New York State Sanitary Code, the Plainview Water District reminds residents that backflow device testing must be done annually. Testing must be completed and forms submitted by December 31, 2026. This process, mandated by the New York State Department of Health, supports the continued reliability of the water distribution system.



A double check valve typically installed at residential properties.

Backflow prevention devices are installed to protect the public water supply from unintended reversal of flow. Under certain conditions, such as a sudden drop in water pressure from a main break or emergency response activity, water can move in the opposite direction and carry contaminants into the system. NYS requires annual testing to confirm these devices are ready

to perform when those conditions arise.

For many homeowners, the start of irrigation season provides a convenient opportunity to complete this requirement. Irrigation contractors are often certified to perform backflow testing, allowing both services to be coordinated at the same time.

Residents who have not yet scheduled their annual test are encouraged to do so with a New York State certified backflow tester. A list of qualified professionals is available on the District's website. Questions about requirements, deadlines, or documentation can be directed to the District for further guidance.



Keeping Service Steady Through Winter Conditions

Following a winter marked by record-breaking freezing temperatures, the Plainview Water District successfully managed an increase in water main breaks seen across Long Island. Despite the challenges posed by extended cold and repeated freeze-thaw cycles, the District maintained reliable service through continuous system monitoring and prompt response efforts.

These severe weather conditions placed added stress on underground infrastructure throughout Nassau and Suffolk counties, leading to a rise in main breaks regionwide. Throughout the season, District crews remained on call around the clock, responding to incidents and completing repairs efficiently to minimize disruptions for residents.

Advanced monitoring technology also supported the District's efforts by identifying irregularities within the system and allowing crews to address potential issues quickly, often before they became more widespread. Community awareness played a role as well, with residents reporting visible concerns that helped expedite response times.

As the District moves into the warmer months, it continues to assess system performance and build on the operational efforts that supported a strong and effective response throughout the winter season.



Plainview Water District crews responding to a water main break.

Spring Into Smarter Watering This Season

A few simple adjustments can go a long way in maintaining a healthy landscape while avoiding unnecessary water use. Paying attention to zone duration, installation of smart controller equipment, and weather conditions can help improve watering efficiency throughout the season and keep usage in check during peak months.

Make the Most of Your Water This Season

- **Water in the early morning hours to allow moisture to soak into the soil before the day's heat.**
- **Follow Nassau County's Lawn Watering Ordinance:**
 - **No watering between 10 a.m. and 4 p.m.**
 - **Odd-numbered homes may water on odd-numbered days.**
 - **Even-numbered or unnumbered homes may water on even-numbered days.**
 - **Irrigation systems must include a working rain sensor or automatic shutoff.**
- **Take a few minutes to check sprinkler heads for clogs, leaks, or misdirection. Small issues can lead to significant water loss over time.**
- **Add mulch to planting areas to help retain moisture and reduce how often watering is needed.**
- **Use targeted watering methods, such as drip irrigation, for garden beds and shrubs.**
- **Revisit your irrigation schedule as the season progresses to reflect rainfall and temperature changes.**
- **Hold off on watering during windy conditions or after rain to avoid overwatering.**

Plainview Water District Welcomes Andrew Donnelly as Superintendent



Superintendent Andrew S. Donnelly.

Earlier this year, the Plainview Water District welcomed Andrew Donnelly as its new Superintendent. Andrew brings 17 years of experience in public water system operations and management, along with a strong background in water quality and system performance, and holds a Class 1B Water System Operator license. In his new role, he will oversee the District's daily operations and work alongside the Board of Commissioners and staff to continue providing high-quality, reliable drinking water to the Plainview-Old Bethpage community.

Prior to joining the District, Andrew held several leadership roles with the Suffolk County Water Authority, where he managed large-scale operations including pump stations, production wells, and water storage facilities. Throughout his career, he has demonstrated a strong ability to improve efficiency, maintain regulatory compliance, and lead large

teams. Donnelly holds a Master of Business Administration from Hofstra University and a Bachelor of Science in Business Management from the State University of New York. Andrew has also spent over two decades as a volunteer fire fighter, where he served as Chief Officer.

Congratulations to Joe DiGregorio on Nearly Three Decades of Dedicated Service to the Plainview Community!

The Plainview Water District proudly recognizes Joe DiGregorio for his 29 years of service. Prior to his retirement in December 2025, Joe began his career with the District in October 1996 as a Water Servicer Trainee, an entry-level position, and went on to serve as a Water Plant Operator for 24 years. Over the course of his career, Joe witnessed and played a role in system upgrades, including infrastructure enhancements and the integration of advanced technologies that have improved the District's operations and enhanced water quality for the community.

Even after his retirement, Joe remains dedicated to the District by returning in a part-time capacity, where he assists with water quality sampling, supports regulatory compliance efforts, and customer service inquiries.

A lifelong Plainview resident, Joe and his wife still live in Plainview, where they raised their family. He takes great pride in serving his neighbors and ensuring the delivery of high-quality water. The District thanks Joe for his outstanding service and wishes him all the best in the future!



Joe DiGregorio taking water quality samples at PWD facility.

Connect with Us!

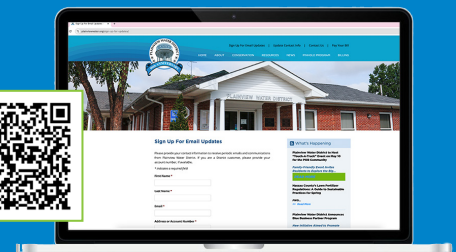
Stay in touch with the Plainview Water District on Facebook and Instagram for timely updates, helpful information, and a closer look at the work happening in your community.



Stay in-the-Know with Your Water!

Stay informed about all the latest updates for the Plainview Water District!

Sign up for our email updates today. Simply visit our website to receive regular emails from PWD. Don't miss out on important news and updates—join our PWD community now!



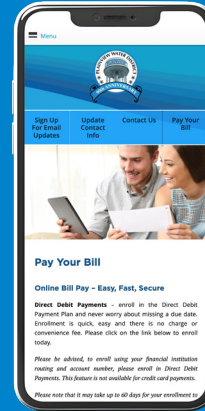
Big Trucks, Big Turnout at Second Annual Touch-A-Truck Event



(L-R) Plainview Water District Commissioner Laykind, Commissioner Bader and Commisioner Chad at the District's Touch-a-Truck event.

helping make the event possible. The strong turnout and enthusiastic participation once again highlighted the District's ongoing commitment to connecting with the community and sharing the work that goes into delivering reliable water service.

The Plainview Water District's second annual Touch-A-Truck event, brought together families from across the Plainview-Old Bethpage community for another successful day of hands-on learning and community engagement. Residents had the opportunity to explore District vehicles, meet staff, and gain a better understanding of the equipment and operations that support the local water system. The District extends its sincere appreciation to Phillip Ross Industries for providing additional equipment and



Simplify Your Water Bill Payments with Direct Debit

Skip the hassle of tracking due dates by enrolling in direct debit. This secure, no-cost option ensures your water bill is paid on time each billing cycle. Getting started is quick—just have your account number and PIN, both found on your bill.

Learn more and enroll here:
<https://plainviewwater.org/billing/pay-your-bill/>



Website
www.plainviewwater.org

Emergency Phone Number
 If you are calling after normal business hours and this is a true water related emergency, please call our emergency response number at (516) 640-2185. If you have a billing or administrative related question, please call our main phone number (516) 931-6469 during normal business hours.

Phone
 (516) 931-6469
Hours
 Monday through Friday (8:00 a.m. - 4:30 p.m.)

Superintendent
 Andrew S. Donnelly
Board of Commissioners
 Marc B. Laykind, Chairman
 Michael A. Chad, Treasurer
 Andrew N. Bader, Secretary



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